



KEY 2 CUBA LIMITED Terms and Conditions

Please read these terms and conditions. You will be deemed to have signed and accepted them by selecting the “I accept” box on the booking form. Please note that your holiday cannot be confirmed unless these terms and conditions have been accepted.

1. Payment of the balance of your holiday must be paid 8 weeks prior to departure to Captivating Cuba. If the balance is not paid in time, we reserve the right to cancel your holiday. Credit card payments will be subject to Captivating Cuba's surcharge fee.

Cancellations need to be received in writing. Prior to departure, the following charges will be made by Captivating Cuba:

	Deposit only
Over 56 days	
Between 29 and 56 days	50%
Between 15 and 29 days	70%
Within 15 days	100%

All deposits are non-refundable.

2. We reserve the right in any circumstances to cancel your holiday and all holidays are subject to a minimum number of participants. In circumstances where we are unable to provide the holiday booked, we will return to you all monies paid.

Reservations will be closed 4 weeks prior to departure and any cancellations within this period will automatically lose the total cost of the holiday.

3. I am aware that it is my responsibility to have a full valid passport (valid beyond 6 months of my stay in Cuba) before travelling.
4. I am aware that it is a requirement of Key2Cuba to have comprehensive travel insurance. Key2Cuba will not be held responsible if forced to cancel or in any way change your holiday due to war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire or adverse weather conditions or any other events outside of our control.
5. I am aware that Key2Cuba is not responsible for the loss of luggage or theft of any kind, and that all claims need to be addressed directly to the airline or Cuban authorities.
6. I agree to accept responsibility for the proper conduct of myself and those within my immediate party whilst on holiday. I understand that Key2Cuba reserve the right to terminate my holiday or that of any member of my party due to misconduct. If my actions or those of any member of my party cause damage to the accommodation in which I am staying or cause delay or diversion to any flight or other means of transportation, I agree to fully indemnify Key2Cuba against any claim (including legal costs) made against them by, or on behalf of the owners of such accommodation or the operator of such flight or other means of transportation. I agree that drunken or aggressive behaviour is unacceptable and that Key2Cuba cannot be responsible for my well being, if or while I am in this condition.
7. I am aware that my health is my responsibility.
8. I am aware that any injury or accident incurred either in the dance classes, or any dance space or generally, whilst in Cuba, is not the responsibility of Key2Cuba.
9. I agree that should I decide to leave the holiday group schedule during the trip to pursue other activities, that I may lose the opportunity to re-join the group itinerary.
10. I am aware that Key2Cuba is not a travel agency and is not ATOL protected or bonded. I am aware that Captivating Cuba is responsible for my flights, (if flying on the group booking with Key2Cuba), accommodation and transfers to and from the airport. This is protected by Captivating Cuba's ATOL number 6996. Where requested, I agree to Captivating Cuba's terms and conditions.
11. I am aware that I can purchase my flight from any travel agent of my choice. My flight and visa will then be my responsibility.
12. I acknowledge that Captivating Cuba can only issue Cuban Visa (Tourist cards) to **EU, Canada, Australia, New Zealand, Japan** and **USA** passport holders who also have return tickets. Any other countries passport holders will also require a permit/visa to stay in the UK valid for at least 6 months from the date of departure from Cuba.
13. I understand that the price of the holiday includes:
10 night trip: 6 nights in Havana
 4 nights at beach resort
 15 hours dance tuition

14 night trip: 10 nights in Havana
 4 nights at beach resort

21 hours dance tuition

Both holidays include, bed and breakfast accommodation, tour leader, Key2Cuba information pack, transfers from Havana to beach resort, transfers to and from airport as outlined in point number 10.

The cost of the holiday does not include: Club entrances, drinks, lunch, evening meals, optional extras, private lessons or Cuban departure tax (25.00CUP) to be paid direct to the Cuban authorities at Havana airport on my departure.

14. I agree not to copy the Key2Cuba programme or recipe under any circumstances. I acknowledge that the Key2Cuba programme has been researched and developed by Kerry Ribchester and that this holiday and its programme content is copyright to her and Key2Cuba. I agree not to organise, assist or inform other salsa tours to Cuba the programme/recipe of Key2Cuba. I am aware that if I break the terms of this booking condition, I will be liable for any court action Key2Cuba may take against me or my company.
15. I agree to respect the law in Cuba and will not invite or allow a Cuban person into my room into the hotels at any time.
16. I agree to pay for any hotel extras i.e. phone calls, laundry etc. before check out.
17. I am aware that taking drugs to Cuba or whilst in Cuba is completely illegal and unacceptable, and would put the group at risk. I agree not to be associated with persons taking drugs of any kind, or to bring drugs into Cuba. I understand that Key2Cuba cannot take responsibility for any participation in these or any other criminal activities.
18. I understand that Key2Cuba reserve the right to make changes to the holiday or itinerary at short notice. I am aware that Cuba is an unpredictable Communist country and as such, Key2Cuba may be forced to change the itinerary, hotel reservations, transfers and all arrangements at short notice.
19. Data Protection - In order to process your booking and to ensure that your travel arrangements run smoothly and meet your requirements, we need to use the information you provide such as name, address and special needs/dietary requirements etc. We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as airlines, hotels, transport companies etc. The information may also be provided to security companies, public authorities such as customs/immigration if required by them, or as required by law.
20. I understand that the Key2Cuba holiday is exclusively for Key2Cuba Ltd clients and I agree not to invite members of the public, friends or acquaintances not associated with the Key2Cuba Ltd tour to events organised by Key2Cuba Ltd.
21. This contract is made on the terms of these booking conditions which are governed by English Law and both parties shall submit to the jurisdiction of English Courts at all times.
22. I am over the age of 21 years.

The above terms and conditions are for your protection and the group as a whole. By selecting the “**I accept**” option on the booking form indicates your acceptance to be bound by its conditions. Key2Cuba wish to make your holiday a life changing, and safe experience. With your co-operation on the above points, we will undoubtedly have a very successful and enjoyable experience.

Name (PRINT)

Signature

Dated

Signed by

Angela Johnson
on behalf of Kerry Ribchester and Key2Cuba Ltd

Dated:

Please return to:
Angela Johnson
c/o 53a Pascoe Road, London SE13 5JE